

*Clark and Johanna Langmack
Gates Mills, Ohio*

Dr. M. Gencer & Dr. P. Zakriski

January 17, 2007

I M E T

Dear Drs. Gencer and Zakriski,

In 1996, we built our “dream home”. We tried to make everything the best we could afford. We installed a “state of the art” septic aeration system but it has always had a bad smell from time to time. Half the homes on our street have similar systems and sometimes they would smell bad too, so we figured it was just something we had to live with.

Well, after a few years the smells got even worse outside and the unpleasant odors were also noticeable inside our house. We tried everything to get rid of them; spending hundreds of dollars flushing compounds down the toilets, adding special chemicals to the tanks, hiring plumbers, having all of our tanks drained and cleaned every year but nothing worked, until now. Your septic rejuvenator units did in ten days what we could not do in 10 years.

Since we put it in September 2006, we have had no bad smells anywhere, whether it is 9 or 90 degrees outside, whether you are in our yard or in our house; we no longer have to light candles to hide the smell inside and we don't have to apologize to our friends and neighbors when we are outside. It smells fine all the time for which we are very, very grateful, thank you.

Sincerely,

Clark and Johanna Langmack